## Public Document Pack

## BUDGET PANEL

## SUPPLEMENTARY AGENDA ITEM 7

## Tuesday, 25th October, 2011

### 7.00 pm

## Town Hall, Watford

Publication date: 20 October 2011

## CONTACT

If you require further information or you would like a copy of this agenda in another format, e.g. large print, please contact Sandra Hancock in Legal and Property Services on 01923 278377 or by email to legalanddemocratic@watford.gov.uk (Minicom available on 01923 278499).

## COMMITTEE MEMBERSHIP

Councillor J Dhindsa (Chair)
Councillor T Poole (Vice-Chair)
Councillors S Counter, G Derbyshire, S Greenslade, R Martins, M Meerabux, S Rackett and M Watkin

## AGENDA

## PART A - OPEN TO THE PUBLIC

7. FINANCE DIGEST 2011/2012: PERIOD 6 (Pages 87 - 118)

Report attached

## Agenda Item 7

PART A

## Report to: Budget Panel

Date of meeting: $25^{\text {th }}$ October 2011
Report of: Head of Strategic Finance
Title: $\quad$ Finance Digest 2011/2012: Period 6 (end of September)

### 1.0 SUMMARY

1.1 This report informs the Budget Panel of the reported budgetary variances as at end of September 2011and reflects the half year position.

### 2.0 RECOMMENDATIONS

2.1 To consider the Finance Digest as at the end of period 6.

## Contact Officer:

For further information on this report please contact Bernard Clarke, Head of Strategic Finance, telephone extension 8189, email bernard.clarke@watford.gov.uk

### 3.0 INTRODUCTION

3.1 The Finance Digest monitors the Council's expenditure and income throughout the financial year. Whilst it has been remarkably effective in highlighting major variances throughout the year, it has been less effective in identifying minor changes to budget profiles. This period 6 Digest has been produced after a series of 'Star Chambers' have been held with most Heads of Service to seek to ensure that all variations are identified. It is anticipated that this approach will continue during the year.

### 4.0 SUMMARY OF REVENUE FORECAST

4.1 The attached Digest indicates a forecast overspend of $£ 83 \mathrm{k}$ when compared to the Original Revenue Budget. The largest adverse variation relates to the cost of bed and breakfast for homeless families (£150k) and which has been reported within earlier editions of the Digest. Had this not occurred then the forecast outturn would have indicated a minor underspend.
4.2 Earlier on the Agenda of the Budget Panel (Item 6) is the half year review of service prioritisation efficiency savings required to be delivered in 2011/2012. Not all of the variations identified at Agenda item 6 have been reflected within the Finance Digest. The Period 7 budget monitor will however ensure that all service prioritisation variations are incorporated into the overall budget forecast.

## $5.0 \quad$ CAPITAL OUTTURN FORECAST

5.1 The Finance Digest also includes at pages 19 to 22 the Council's Capital Programme, the key features include:

- a four year capital programme anticipated to invest $£ 29,782 \mathrm{k}$ on improving the environment and asset base of the Council.
- major projects within the programme include the Colosseum refurbishment, Health Campus regeneration development, and initiatives relating to the Cultural Quarter/ Offer.
- the Programme also includes $£ 6,814 \mathrm{k}$ of Section 106 funded projects which will deliver the Council's green spaces strategy.
- at the completion of this comprehensive development programme (March 2015), the Council is forecast to have a residual balance of $£ 2,746 \mathrm{k}$ of available capital receipts. It is important therefore that future asset disposals are generated if investment in the Town is to continue.


### 6.0 FINANCIAL IMPLICATIONS

6.1 These have been included within the report.
7.0 LEGAL IMPLICATIONS
7.1 There are no legal implications arising out of this report..
8.0 POTENTIAL RISKS

| Potential Risk | Likelihood | Impact | Overall <br> Score |
| :--- | :---: | :---: | :---: |
| That the Council's Budget is overspent <br> at year end and the use of unplanned <br> reserves is the consequence | 2 | 3 | 6 |

9.0

EQUALITIES
9.1 There are no equality implications arising out of the period 4 Finance Digest.

## Appendices

Finance Digest Period 6 (end of September)

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FINANCE DIGEST

## General Fund

Financial Monitoring

Period 6
(September 2011)

## Foreword

The monthly Finance Digest is a key tool for raising awareness of financial issues throughout the Council at both member and officer level.

If you have any comments or queries on its contents and presentation, or a suggestion for an item to be included, please contact Nigel Pollard (727198) or Gilbert Mills (727437).

The Finance Digest brings together the key indicators that describe Watford's financial health. It provides a regular update on the progress of spend against the Council's revenue and capital budgets including performance within a number of discrete areas.

## Part 1 - Budgetary Control

This reflects the Council's latest forecast of its financial position for the year, assessing expected spend against the agreed budget and split into service area. The Digest includes information on key risks and volatile budgets including any action taken to mitigate their impact. Revenue spend is forecast monthly whereas capital updates are normally provided on a quarterly basis.

## Part 2 - Performance Indicators

This section provides the latest performance information.

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## 1 - General Fund Revenue

1.1 This report provides an update, in summary form, of the latest position as at 30th September 2011 on the Council's budget for the current financial year.
1.2 The forecast out-turn net expenditure for $2011 / 12$ at the end of period 6 is predicted to be $£ 15,050 \mathrm{k}$ and needs to be reconciled back to the net budget requirement agreed at the start of the year of $£ 14,718 \mathrm{k}$. The difference of ( $£ 332 \mathrm{k}$ ) comprises the following :-
£k

* Use of 2010/11 Carry Forward Reserve
* Use of Invest To Save Reserve (Resilience Officer)
* Contribution to Vehicle Replacement Reserve
* Anticipated use of Economic Impact Reserve up to period 6

150

* Rounding Adjustment

Sum of reserve movements up to period 6
(332)

### 1.3 Carry Forward Reserve (£349k)

In closing the final accounts for 2010/2011 there were a number of specific expenditure programmes which had been delayed and for which an under spend was being reported. The Leadership Team considered all proposals and agreed that budgets could be carried forward into 2011/2012. These proposals totalled $£ 349 \mathrm{k}$ and a specific reserve was set up to enable the expenditure to be financed and, as a consequence, the Current Budget for 2011/2012 has been increased accordingly. Full detail of all carry forward proposals has been itemised on individual service variance sheets. For the Period 4 Digest onwards only the total of carry forwards will be reported.

## Invest to Save Reserve (£38k)

The Mayor has approved the two year appointment of a Resilience Officer who will have responsibility for liaising with the voluntary sector in order to help co-ordinate current and future service delivery on behalf of the Council. This post to be financed from the Invest to Save Reserve.

## Vehicle Replacement Reserve £150k

This budgeted reserve was created to finance future vehicle acquisitions, notably refuse and recycling freighters used within Environmental Services.

## Anticipated Use of General Fund Balance

This $£ 13 k$ represented the budget shortfall for $2011 / 2012$ at the time the council tax was approved in February 2011. Since that date Cabinet received a report upon the revised Medium Term Financial Strategy on $25^{\text {th }}$ July in which it approved that any budget shortfalls should be funded from the Economic Impact Reserve which is reflected within this digest and will be in future digests.

## Anticipated Use of Economic Impact Reserve (£96k)

This reserve will largely reflect the overspend / underspend position of the Council. As at the end of period 6 (the half year), it is showing $£ 96 \mathrm{k}$ will need to be drawn down from it and comprises the $£ 13 \mathrm{k}$ substitution with the General Fund Balance (referred to above); and an £83k budget variation. This $£ 83 \mathrm{k}$ is the predicted overspend forecast to be incurred in 2011/2012 and is completely due to the $£ 150 \mathrm{k}$ additional cost of bed and breakfast for homeless families. Had this not occurred then there would have been a £68k forecast underspend which is a very satisfactory position during a period of financial depression in the wider economy.

## Forecast Overspend of $£ 83 \mathrm{k}$ (prior to rounding adjustment)

See comments above.

## Icons

Icons have been used to indicate the severity of the variation against budget.

The key is as follows:
() Forecast net expenditure is within budget
: $\quad$ Forecast net expenditure is as per budget
(2) Forecast net expenditure is over budget but there is no cause for concern at this stage.
\& Forecast net expenditure is more than $10 \%$ or $£ 50 \mathrm{k}$ over budget and is a cause for concern.

Table 1 - General Fund summary

## General Fund Variance Summary for 2011/12 Period 6

| Service Area | Original <br> Budget | Current <br> Budget | Variance <br> @ Period 5 | Variance This Month | Total Variance | Forecast Outturn | Variance |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | £000's | £000's | £000's | £000's | £000's | £000's | \% | (1) |
| Corporate Services | 473 | 589 | 14 | 0 | 14 | 603 | 2.4 | (2) |
| Community Services | 8,701 | 8,745 | 120 | (70) | 50 | 8,795 | 0.6 | (2) |
| Environmental Services | 6,199 | 6,199 | 0 | 0 | 0 | 6,199 | 0.0 | $\bigcirc$ |
| Planning | 2,305 | 2,313 | (20) | (47) | (67) | 2,246 | -2.9 | - |
| Corporate Management | 1,360 | 1,360 | 0 | 0 | 0 | 1,360 | 0.0 | - |
| Legal and Property Services | $(3,576)$ | $(3,418)$ | (9) | (7) | (16) | $(3,434)$ | -0.5 | - |
| Shared Services Implementation | 30 | 30 | 0 | 0 | 0 | 30 | 0.0 | - |
| Shared Services | 3,881 | 3,889 | 76 | 0 | 76 | 3,965 | 2.0 | 8 |
| Strategic Finance | $(4,792)$ | $(4,739)$ | 0 | 25 | 25 | $(4,714)$ | 0.5 | © |
| NET GENERAL FUND | 14,581 | 14,968 | 181 | (99) | 82 | 15,050 | 0.5 | $\theta$ |
| Transfer To/(From) Reserves | 150 | (250) | (181) | 98 | (83) | (333) |  |  |
| Transfer To/(From) Working Balance | (13) | 0 | 0 | 0 | 0 | 0 |  |  |
| Rounding Adjustment |  |  |  | 1 | 1 | 1 |  |  |
| NET BUDGET REQUIREMENT | 14,718 | 14,718 | 0 | 0 | 0 | 14,718 |  |  |
| General Fund working Balance |  |  |  |  |  |  |  |  |
| Opening Balance | 1,350 | 1,350 | 0 | 0 | 0 | 1,350 |  |  |
| Transfer To/(From) Working Balance | (13) | 0 | 0 | 0 | 0 | 0 |  |  |
| CLOSING WORKING BALANCE | 1,337 | 1,350 | 0 | 0 | 0 | 1,350 |  |  |

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Table 2 - Variance Analysis by Service and Cost Centre

| Service Area | Original <br> Budget | Agreed Budget Change | Current <br> Budget | Forecast Variance <br> @ Period 5 | Forecast Variance This Month |  | Forecast Outturn | Comments regarding This Month's Variances |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | £000's | £000's | £000's | £000's | £000's | £000's | £000's |  |
| Corporate Services <br> Partnerships \& Performance | 473 | 50 | 523 | 15 | 0 | 15 | 538 |  |
| Customer Services | 0 | 10 | 10 | 0 | 0 | 0 | 10 |  |
| Corporate Projects | 0 | 56 | 56 | 0 | 0 | 0 | 56 |  |
| Rounding Adjustment |  |  |  |  |  |  | (1) |  |
| Total for Corporate Services | 473 | 116 | 589 | 15 | 0 | 15 | 603 |  |

Variance Analysis by Service and Cost Centre (contd.)
Reason for Agreed Budget Change
Variance Analysis by Service and Cost Centre (contd.)

Reason for Agreed Budget Change
Variance Analysis by Service and Cost Centre (contd.)

| Service Area | Original Budget | Agreed Budget Change | Current Budget | $\begin{array}{\|c\|} \hline \text { Forecast } \\ \text { Variance } \\ @ \text { Period 5 } \\ \hline \end{array}$ | Forecast Variance This Month | Total Forecast Variance | Forecast Outturn | Comments regarding This Month's Variances |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | £000's | £000's | £000's | £000's | £000's | £000's | £000's |  |
| Environmental Services |  |  |  |  |  |  |  |  |
| Environmental Health \& Licensing | 1,604 | 2 | 1,606 | 0 | 0 | 0 | 1,606 |  |
| Street Cleansing | 2,068 | (2) | 2,066 | 0 | 0 | 0 | 2,066 |  |
| Waste \& Recycling | 2,527 | 0 | 2,527 | 0 | 0 | 0 | 2,527 |  |
| D |  |  |  |  |  |  |  |  |
| Total for Environmental Services | 6,199 | 0 | 6,199 | 0 | 0 | 0 | 6,199 |  |

Variance Analysis by Service and Cost Centre (contd.)

| Service Area | Original <br> Budget | Agreed Budget Change | Current <br> Budget | Forecast Variance <br> @ Period 5 | Forecast Variance This Month | Total <br> Forecast <br> Variance | Forecast Outturn | Comments regarding This Month's Variances |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | £000's | £000's | £000's | £000's | £000's | £000's | £000's |  |
| Planning Services <br> Development Section | 1,070 | 0 | 1,070 | 0 | (43) | (43) | 1,027 | Additional income from TRDC of (£8k) and savings due to vacant posts of ( $£ 93 \mathrm{k}$ ) offset in part by reduced income from Development Control and Building Control of $£ 38 \mathrm{k}$ and $£ 20 \mathrm{k}$ respectively. |
| Transport and Infrastructure | 667 | 8 | 675 | (20) | (4) | (24) | 651 | Additional income anticipated from TRDC for transport related work of ( $£ 26 \mathrm{k}$ ) and savings on vacant posts of ( $£ 33 \mathrm{k}$ ). Other identified savings of $(£ 8 \mathrm{k})$ offset by reduced income from Parking Services totalling $£ 63 \mathrm{k}$. |
| Policy Team | 568 | 0 | 568 | 0 | 0 | 0 | 568 |  |
| Economic Development | 0 | (0) | 0 | 0 | 0 | 0 | 0 |  |
| Total for Planning Services | 2,305 | 8 | 2,313 | (20) | (47) | (67) | 2,246 |  |

Reason for Agreed Budget Change
Notes to Agreed Budget Changes
Agreed Budget Changes reported
=
Variance Analysis by Service and Cost Centre (contd.)

| Service Area | Original <br> Budget |  | Current <br> Budget | Forecast Variance <br> @ Period 5 | Forecast Variance This Month | Total <br> Forecast <br> Variance | Forecast Outturn | Comments regarding This Month's Variances |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | £000's | £000's | £000's | £000's | £000's | £000's | £000's |  |
| Corporate Management |  |  |  |  |  |  |  |  |
| Corporate Management | 1,360 | 0 | 1,360 | 0 | 0 | 0 | 1,360 |  |
| Total for Corporate Management | 1,360 | 0 | 1,360 | 0 | 0 | 0 | 1,360 |  |

Reason for Agreed Budget Change
Variance Analysis by Service and Cost Centre (contd.)

| Service Area | Original <br> Budget | Agreed <br> Budget <br> Change | Current <br> Budget | Forecast Variance <br> @ Period 5 | Forecast <br> Variance <br> This Month | Total <br> Forecast <br> Variance | Forecast Outturn | Comments regarding This Month's Variances |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | £000's | £000's | £000's | £000's | £000's | £000's | £000's |  |
| Legal and Property Services <br> Legal and Democratic | 1,810 | 12 | 1,822 | 0 | (7) | (7) | 1,815 | Membership saving identified due to non renewal to Mayoral Forum. |
| Property | $(5,816)$ | 0 | $(5,816)$ | (9) | 0 | (9) | $(5,825)$ |  |
| Buildings and Projects | 430 | 146 | 576 | 0 | 0 | 0 | 576 |  |
| Fotal for Legal and Property Services | $(3,576)$ | 158 | $(3,418)$ | (9) | (7) | (16) | $(3,434)$ |  |

Variance Analysis by Service and Cost Centre (contd.)

| Service Area | Original <br> Budget |  | Current Budget | Forecast Variance @ Period 5 | Forecast Variance This Month |  | Forecast Outturn | Comments regarding This Month's Variances |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | £000's | £000's | £000's | £000's | £000's | £000's | £000's |  |
| Shared Services Implementation Shared Services Implementation | 30 | 0 | 30 | 0 | 0 | 0 | 30 |  |
| Total for Shared Services Implementation | 30 | 0 | 30 | 0 | 0 | 0 | 30 |  |

Reason for Agreed Budget Change
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Variance Analysis by Service and Cost Centre (contd.)

| Service Area | Original Budget | Agreed Budget Change | Current Budget | Forecast Variance @ Period 5 | Forecast Variance This Month | Total Forecast Variance | Forecast Outturn | Comments regarding This Month's Variances |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | £000's | £000's | £000's | £000's | £000's | £000's | £000's |  |
| Shared Services Revenues and Benefits | 1,538 | 0 | 1,538 | 12 | 0 | 12 | 1,550 |  |
| ICT | 875 | (0) | 875 | 66 | 0 | 66 | 941 |  |
| Human Resources | 493 | 9 | 502 | (3) | 0 | (3) | 499 |  |
| Finance | 975 | 0 | 975 | 0 | 0 | 0 | 975 |  |
| Rounding Adjustment |  |  | (1) |  |  |  |  |  |
| Total for Shared Services | 3,881 | 9 | 3,889 | 75 | 0 | 75 | 3,965 |  |

Variance Analysis by Service and Cost Centre (contd.)

| Service Area | Original <br> Budget | Agreed Budget <br> Change | Current <br> Budget | Forecast <br> Variance <br> @ Period 5 | Forecast <br> Variance <br> This Month |  | Forecast Outturn | Comments regarding This Month's Variances |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | £000's | £000's | £000's | £000's | £000's | £000's | £000's |  |
| Strategic Finance Finance and Resources | 216 | 0 | 216 | 0 | 0 | 0 | 216 |  |
| Finance Services Client | (895) | 40 | (855) | 0 | 0 | 0 | (855) |  |
| Revenues and Benefits Client | 198 | 0 | 198 | 0 | 0 | 0 | 198 |  |
| ICT Services Client | (875) | 0 | (875) | 0 | 0 | 0 | (875) |  |
| Human Resources Client | (493) | 53 | (440) | 0 | 0 | 0 | (440) |  |
| Procurement | 0 | 0 | 0 | 0 | 0 | 0 | 0 |  |
| Corporate costs | 3,151 | (40) | 3,111 | 0 | 25 | 25 | 3,136 | Provision for a historical utility cost liability at a facility no longer in operation. |
| \&7 Capital \& FRS17 Adjustments | $(6,094)$ | 0 | $(6,094)$ | 0 | 0 | 0 | $(6,094)$ |  |
| Total for Strategic Finance | $(4,792)$ | 53 | $(4,739)$ | 0 | 25 | 25 | $(4,714)$ |  |

Reason for Agreed Budget Change
Table 3 - Salary Breakdown
Salaries Variance Analysis (Excl. IAS19)

| Service Area | $\begin{array}{c\|} \hline \text { Previous } \\ \text { Year } \\ \text { Final } \end{array}$ | Original Budget | Agreed Budget Change | Current Budget | Forecast Variance <br> @ Period 5 | Forecast Variance This Month | Total <br> Forecast <br> Variance | Forecast Outturn | Variance |  | Comments regarding This Month's Variances |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | £000's | £000's | £000's | £000's | £000's | £000's | £000's | £000's | \% | (-) |  |
| Corporate Services | 1,754 | 1,434 | 146 | 1,580 | 15 | 0 | 15 | 1,595 | 0.9 | (2) |  |
| Community Services | 3,507 | 3,269 | 95 | 3,364 | (44) | (50) | (94) | 3,270 | (2.8) | © | See Table 2 - variance analysis by service and cost centre. |
| Environmental Services | 4,821 | 4,724 | 0 | 4,724 | 0 | 0 | 0 | 4,724 | 0.0 | $\odot$ |  |
| 隹位 $\Phi^{\Im}$ | 2,043 | 2,078 | 0 | 2,078 | 0 | (126) | (126) | 1,952 | (6.1) | © | See Table 2 - variance analysis by service and cost centre. |
| Porporate Management | 564 | 531 | 0 | 531 | 0 | 0 | 0 | 531 | 0.0 | - |  |
| ¢Degal and Property Services | 2,606 | 2,450 | (5) | 2,445 | 0 | 0 | 0 | 2,445 | 0.0 | ${ }^{-}$ |  |
| Shared Services Implementation | 298 | 43 | 0 | 43 | 0 | 0 | 0 | 43 | 0.0 | ${ }^{\circ}$ |  |
| Strategic Finance | 145 | 204 | (75) | 129 | 0 | 0 | 0 | 129 | 0.0 | ¢ |  |
| Consultancy | 437 | 274 | (75) | 199 | 0 | 0 | 0 | 199 | 0.0 | ¢ |  |
| Total | 16,175 | 15,007 | 86 | 15,093 | (29) | (176) | (205) | 14,888 | (1.4) | © |  |

Reason for Agreed Budget Change
Table 4 - Key Financial Risk Areas (as at end of September 2011)

| Service Area | Original <br> Budget | Current <br> Budget | Forecast Variance @ Period 5 | Forecast <br> Variance <br> This Month | Total <br> Forecast <br> Variance | Forecast Outturn | Variance |  | Current Assessment of Outturn Position | Mitigating Action Taken |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | £000's | £000's | £000's | £000's | £000's | £000's | \% | (); |  |  |
| Investment Interest | (346) | (346) | 0 | 0 | 0 | (346) | 0.0 | © | Extreme volatility in the financial markets will result in a 'flight to safety' and maturity profile being shorter. Both of these will affect the Council's rate of return. | Dependent upon Eurozone countries resolving the issues around sovereign debt. |
| Commercial Property Income | $(6,870)$ | $(6,870)$ | 34 | 0 | 34 | $(6,836)$ | 0.5 | (2) | Currently holding up reasonably well, but economic situation will probably deteriorate. |  |
| dCharter Place Market Rents | (474) | (474) | 0 | 0 | 0 | (474) | 0.0 | - | Vacancy levels are higher than budgeted. Under review and likely to report an adverse variance in future digest. | Marketing of vacancies is being actively pursued. |
| Bed and Breakfast homelessness cost increase | 6 | 0 | 150 | 0 | 150 | 150 | 0.0 | A | The Council is unable to accommodate all families deemed to be homeless without recourse to using bed and breakfast accommodation. | Options for commissioning additional temporary accommodation and more effective demand management being explored. |
| Development and Building Control Income | (635) | (635) | 0 | 58 | 58 | (577) | 9.1 | A | See Table 2 variance analysis by service and cost centre (Planning Services). Economic downturn has affected the level of fee income. | Staffing levels are showing a £93k saving which more than compensates for this loss of income. |

Table 4 - Key Financial Risk Areas (as at end of September 2011) contd.

| Service Area | Original <br> Budget | Current <br> Budget | Forecast Variance @ Period 5 | Forecast <br> Variance <br> This Month | Total <br> Forecast <br> Variance | Forecast Outturn | Variance |  | Current Assessment of Outturn Position | Mitigating Action Taken |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | £000's | £000's | £000's | £000's | £000's | £000's | \% | () |  |  |
| Land Charges Income | (40) | (40) | 0 | 0 | 0 | (40) | 0.0 | - | The income budget has been reduced significantly due to a change in legislation. There could be the need to reimburse charges relating to previous years. | The LGA is supporting a 'test case' through the courts opposing the need to reimburse fee income. |
| Trade Refuse Income | (710) | (710) | 0 | 0 | 0 | (710) | 0.0 | - | A fall off in demand for this service is being endured. A potential adverse variance for future digest (invoices to customers for second half of year dispatched in October). | A review of the trade refuse service may need to be carried out. |
| Жerbside Recycling Income | (607) | (607) | 0 | 0 | 0 | (607) | 0.0 | - | Income forecast should be achieved. |  |
| Council Tax and Rent Allowance Net Expenditure (Client cost that includes relevan shared service operating costs detailed below) | 1,716 | 1,716 | 12 | 0 | 12 | 1,728 | 0.7 | (2) | This is potentially the greatest risk area facing the Council. Increased demand for this service and increased risks of overpayment could significantly affect this budget. | There needs to be a very rigorous quality control process in place to ensure all benefit claims are properly validated. |
| Shared Service Operating Costs :- <br> Finance <br> Human Resources <br> ICT <br> Revenues \& Benefits | $\begin{array}{r} 975 \\ 493 \\ 875 \\ 1,538 \end{array}$ | $\begin{array}{r} 975 \\ 502 \\ 875 \\ 1,538 \end{array}$ | $\begin{gathered} 0 \\ (3) \\ 66 \\ 12 \end{gathered}$ | 0 0 0 0 | $\begin{gathered} 0 \\ (3) \\ 66 \\ 12 \end{gathered}$ | $\begin{array}{r} 975 \\ 499 \\ 941 \\ 1,550 \end{array}$ | $\begin{aligned} & 0.0 \\ & (0.6) \\ & 7.5 \\ & 0.8 \end{aligned}$ |  | Reviewed and monitored monthly by the appropriate Head of Service | The harmonisation of processes should result in efficiencies. |

## Capital Programme

The position is summarised below and broken down on the following tables.

| Capital Programme Financing | $\begin{gathered} 4 \text { Year } \\ £ \end{gathered}$ | 2011/12 <br> Budget £ | $\begin{gathered} \hline 2011 / 12 \\ \text { As At P6 } \\ £ \\ \hline \end{gathered}$ | $\begin{gathered} \hline 2012 / 13 \\ \text { Budget } \\ £ \\ \hline \end{gathered}$ | 2013/14 <br> Budget £ | 2014/15 <br> Budget £ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Spend |  |  |  |  |  |  |
| General Fund Spend | 22,967,778 | 12,658,638 | 5,875,448 | 6,862,570 | 2,406,570 | 1,040,000 |
| Section 106 Schemes | 6,814,472 | 3,005,037 | 476,703 | 2,872,435 | 604,500 | 332,500 |
| Total Spend | 29,782,250 | 15,663,675 | 6,352,151 | 9,735,005 | 3,011,070 | 1,372,500 |
| Funding |  |  |  |  |  |  |
| Grants and Contributions | 900,000 | 300,000 | 238,897 | 200,000 | 200,000 | 200,000 |
| Reserves | 400,000 | 100,000 | 30,723 | 100,000 | 100,000 | 100,000 |
| Capital Receipts | 21,667,778 | 12,258,638 | 5,605,828 | 6,562,570 | 2,106,570 | 740,000 |
| Section 106 Schemes | 6,814,472 | 3,005,037 | 476,703 | 2,872,435 | 604,500 | 332,500 |
| New Resources |  |  |  |  |  |  |
| Reserves (CPZ) | 0 | 0 | 0 | 0 | 0 | 0 |
| Section 106 Schemes | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Funding | 29,782,250 | 15,663,675 | 6,352,151 | 9,735,005 | 3,011,070 | 1,372,500 |


|  |  | $2011 / 12$ |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| Available Funding - Capital Receipts |  | $2011 / 12$ <br> Budget <br> $£$ | $2012 / 13$ <br> As At P6 <br> Budget <br> $£$ | $2013 / 14$ <br> Budget <br> $£$ | $2014 / 15$ <br> Budget <br> $£$ |  |
|  |  |  |  |  |  |  |
| Balance Bought Forward |  | $19,413,307$ | $19,413,307$ | $8,654,669$ | $3,592,099$ | $2,485,529$ |
| Used for Financing |  | $(12,258,638)$ | $(5,605,828)$ | $(6,562,570)$ | $(2,106,570)$ | $(740,000)$ |
| New Receipts |  | $1,500,000$ | 344,315 | $1,500,000$ | $1,000,000$ | $1,000,000$ |
|  |  |  |  |  |  |  |
| Balance Carried Forward |  | $8,654,669$ | $14,151,794$ | $3,592,099$ | $2,485,529$ | $2,745,529$ |


|  |  | $2011 / 12$ |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| Available Funding-S106 |  | $2011 / 12$ <br> Budget <br> $£$ | $2012 / 13$ <br> As At P6 <br> Budget <br> $£$ | $2013 / 14$ <br> Budget <br> $£$ | $2014 / 15$ <br> Budget <br> $£$ |  |
|  |  |  |  |  |  |  |
| Balance Bought Forward |  | $5,898,141$ | $5,898,141$ | $3,197,129$ | 549,874 | 152,023 |
| Used for Financing |  | $(3,005,037)$ | $(476,703)$ | $(2,872,435)$ | $(604,500)$ | $(332,500)$ |
| New Receipts |  | 259,110 | 259,110 | 200,000 | 200,000 | 200,000 |
| Interest @ 1.2\% |  | 44,915 | 44,915 | 25,180 | 6,649 | 3,864 |
|  |  |  |  |  |  |  |
| Balance Carried Forward |  |  |  |  |  |  |


| Capital Investment Programme Schemes | 4 Year Cost £ | 2011/12 <br> Budget £ | 2011/12 <br> As At P6 <br> £ | $2012 / 13$ <br> Budget £ | $2013 / 14$ <br> Budget £ | 2014/15 <br> Budget £ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| General Fund Schemes |  |  |  |  |  |  |
| Key Projects |  |  |  |  |  |  |
| Cardiff Rd Campus | 4,174,376 | 2,724,376 | 1,201,644 | 1,450,000 | 0 | 0 |
| Green Spaces Strategy | 787,500 | 366,500 | 175,093 | 210,500 | 210,500 | 0 |
| Colosseum Refurbishment | 2,375,855 | 2,375,855 | 2,364,709 | 0 | 0 | 0 |
| Cultural Quarter Ph 1 | 4,495,000 | 1,895,000 | 87,893 | 2,600,000 | 0 | 0 |
| Colosseum Roof | 188,905 | 188,905 | 188,408 | 0 | 0 | 0 |
| Environmental Services |  |  |  |  |  |  |
| Recycling Boxes | 80,000 | 20,000 | 0 | 20,000 | 20,000 | 20,000 |
| Trade Waste Recycling Bins | 80,000 | 20,000 | 1,550 | 20,000 | 20,000 | 20,000 |
| Change Bins in Communal Props. | 0 | 0 | 0 | 0 | 0 | 0 |
| Additional Green Waste Bins | 36,000 | 18,000 | 0 | 18,000 | 0 | 0 |
| Kerbside Recycling Vehicles | 360,000 | 0 | 0 | 360,000 | 0 | 0 |
| Handhelds To Report Nat Inds | 28,000 | 0 | 0 | 28,000 | 0 | 0 |
| Renovation Grants - General | 641,712 | 241,712 | 50,434 | 200,000 | 200,000 | 0 |
| Environmental Services Schemes | 16,613 | 16,613 | 15,947 | 0 | 0 | 0 |
| Energy Grants | 308,000 | 154,000 | 9,834 | 77,000 | 77,000 | 0 |
| Environmental Services Schemes | 9,975 | 9,975 | 9,975 | 0 | 0 | 0 |
| Empty Properties (CPOS) | 0 | 0 | $(19,358)$ | 0 | 0 | 0 |


| Capital Investment Programme Schemes | 4 Year Cost £ | 2011/12 <br> Budget £ | $\begin{gathered} 2011 / 12 \\ \text { As At P6 } \\ £ \end{gathered}$ | 2012/13 <br> Budget £ | 2013/14 <br> Budget £ | $2014 / 15$ <br> Budget £ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| General Fund Schemes |  |  |  |  |  |  |
| Community \& Leisure Services |  |  |  |  |  |  |
| Woodside Fence | 0 | 0 | 0 | 0 | 0 | 0 |
| Woodside Pole Vault beds | 0 | 0 | 0 | 0 | 0 | 0 |
| Woodside Access Improve. Ph1 | 223,900 | 223,900 | 52,005 | 0 | 0 | 0 |
| Woodside Stadium Toilet Refurb | 40,495 | 40,495 | 40,495 | 0 | 0 | 0 |
| Resurface Woodside Stad Track | 0 | 0 | 0 | 0 | 0 | 0 |
| Waterfield Rec Ground Car Park | 15,000 | 15,000 | 0 | 0 | 0 | 0 |
| Callowland Demolition | 0 | 0 | 0 | 0 | 0 | 0 |
| Cassiobury Park Depot | 160,000 | 160,000 | 0 | 0 | 0 | 0 |
| Property \& Services | 0 | 0 | (33) | 0 | 0 | 0 |
|  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |
| Capital Investment Programme Schemes | 4 Year Cost £ | 2011/12 <br> Budget £ | $\begin{gathered} 2011 / 12 \\ \text { As At P6 } \\ £ \end{gathered}$ | 2012/13 <br> Budget £ | 2013/14 <br> Budget £ | $2014 / 15$ <br> Budget £ |
| General Fund Schemes (contd.) |  |  |  |  |  |  |
| Housing Services |  |  |  |  |  |  |
| Stand Alone Prop to Decent Std | 156,500 | 156,500 | 1,495 | 0 | 0 | 0 |
| York House to Decent Std | 85,000 | 85,000 | 0 | 0 | 0 | 0 |
| Mand Disabled Facilities Grant | 2,010,300 | 510,300 | 191,243 | 500,000 | 500,000 | 500,000 |
| Emergency Disabled Fac'y Grant | 50,000 | 50,000 | 0 | 0 | 0 | 0 |
| Affordable Housing | 984,740 | 484,740 | 37,179 | 250,000 | 250,000 | 0 |
| Private Sect Stock Cond Survey | 20,875 | 20,875 | 0 | 0 | 0 | 0 |
| Parking Service |  |  |  |  |  |  |
| Pay And Display To Car Parks | 65,000 | 65,000 | 0 | 0 | 0 | 0 |
| CPZ in Nascot and Cassio | 0 | 0 | 0 | 0 | 0 | 0 |


| Capital Investment Programme Schemes | 4 Year <br> Cost <br> $£$ | $2011 / 12$ <br> Budget <br> $£$ | $2011 / 12$ <br> As At P6 <br> $£$ | $2012 / 13$ <br> Budget <br> $£$ | $2013 / 14$ <br> Budget <br> $£$ | $2014 / 15$ <br> Budget <br> $£$ |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| Asset Management |  |  |  |  |  |  |
| Watford Business Incubator | 0 | 0 | 0 | 0 | 0 | 0 |
| Charter Place Consultancy | 100,000 | 100,000 | 47,576 | 0 | 0 | 0 |
| Feasibility Studies | 200,000 | 0 | 0 | 100,000 | 100,000 | 0 |
| Improve Orbital Community Centre | 10,424 | 10,424 | 10,424 | 0 | 0 | 0 |
| Creating Events Market | 146,671 | 146,671 | 61,443 | 0 | 0 | 0 |
| Depot Refurb | $1,085,380$ | $1,085,380$ | 859,509 | 0 | 0 | 0 |
| Backlog Repairs To Council Buildings | $1,989,576$ | 489,576 | 191,542 | 500,000 | 500,000 | 500,000 |
| Council Chamber Sound System | 80,000 | 80,000 | 815 | 0 | 0 | 0 |
| High St Building Refurbishment | 30,000 | 30,000 | 52,768 | 0 | 0 | 0 |
| Indoor Market | 10,000 | 10,000 | 0 | 0 | 0 | 0 |
| Stripling Way cycle path | 8,000 | 8,000 | 0 | 0 | 0 | 0 |
| Charter Place CCTV | 0 | 0 | $(25,001)$ | 0 | 0 | 0 |
|  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |


| Capital Investment Programme Schemes | 4 Year Cost £ | 2011/12 <br> Budget <br> £ | $\begin{gathered} \hline 2011 / 12 \\ \text { As At P6 } \\ £ \\ \hline \end{gathered}$ | $\begin{gathered} 2012 / 13 \\ \text { Budget } \\ £ \end{gathered}$ | $\begin{gathered} 2013 / 14 \\ \text { Budget } \\ £ \end{gathered}$ | 2014/15 <br> Budget <br> £ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| General Fund Schemes (contd.) |  |  |  |  |  |  |
| ICT |  |  |  |  |  |  |
| ICT-Hardware Replacement Prog | 212,747 | 72,747 | 14,530 | 70,000 | 70,000 | 0 |
| ICT-Customer Relationship | 40,000 | 40,000 | 25,924 | 0 | 0 | 0 |
| ICT-eDemocracy | 28,024 | 16,024 | 16,024 | 6,000 | 6,000 | 0 |
| ICT - DMP | 15,000 | 15,000 | 0 | 0 | 0 | 0 |
| ICT-Env Health | 135,000 | 45,000 | $(19,672)$ | 45,000 | 45,000 | 0 |
| Asset Management System | 3,000 | 3,000 | 8,377 | 0 | 0 | 0 |
| ShS Thin Client Refresh | 70,000 | 70,000 | 0 | 0 | 0 | 0 |


| Capital Investment Programme Schemes | 4 Year Cost £ | 2011/12 <br> Budget £ | $\begin{gathered} \hline 2011 / 12 \\ \text { As At P6 } \\ £ \end{gathered}$ | 2012/13 <br> Budget £ | 2013/14 <br> Budget £ | 2014/15 <br> Budget £ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Shared Services Joint Cttee |  |  |  |  |  |  |
| HR \& Payroll System | 0 | 0 | 532 | 0 | 0 | 0 |
| ShS - Server Replacement | 120,000 | 120,000 | 0 | 0 | 0 | 0 |
| ShS Govt Connect Sec XtraNet | 48,000 | 48,000 | 0 | 0 | 0 | 0 |
| Shared Services Hardware Replace Prog | 18,000 | 18,000 | 14,008 | 0 | 0 | 0 |
| Shared Services Imp New San | 0 | 0 | 0 | 0 | 0 | 0 |
| Shared Services HR CPD Module | 0 | 0 | 0 | 0 | 0 | 0 |
| Corp Serv / Project Mgt |  |  |  |  |  |  |
| Support Services-General Fund | 1,224,210 | 408,070 | 208,136 | 408,070 | 408,070 | 0 |
|  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |
| Total General Fund Schemes | 22,967,778 | 12,658,638 | 5,875,448 | 6,862,570 | 2,406,570 | 1,040,000 |


| Capital Investment Programme Schemes | 4 Year <br> Cost <br> £ | 2011/12 <br> Budget £ | $\begin{gathered} \hline 2011 / 12 \\ \text { As At P6 } \\ £ \end{gathered}$ | $\begin{gathered} 2012 / 13 \\ \text { Budget } \\ £ \\ \hline \end{gathered}$ | $\begin{gathered} \hline 2013 / 14 \\ \text { Budget } \\ £ \\ \hline \end{gathered}$ | 2014/15 <br> Budget £ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Section 106 Schemes |  |  |  |  |  |  |
| Cassio Pk Shepherds Rd Entranc | 85,000 | 85,000 | 0 | 0 | 0 | 0 |
| Cassio Park Imp Tea Pavillion | 140,000 | 140,000 | 0 | 0 | 0 | 0 |
| Cassio Park Toilet Improvement | 240,000 | 240,000 | 0 | 0 | 0 | 0 |
| Croxley Rail Link | 536,000 | 536,000 | 0 | 0 | 0 | 0 |
| Stamford Road Rec Play Area | 17,000 | 17,000 | 0 | 0 | 0 | 0 |
| St Johns Road Play Area | 31,000 | 31,000 | 0 | 0 | 0 | 0 |
| Stripling Road Play Area Improvements | 10,000 | 10,000 | 0 | 0 | 0 | 0 |
| Courtlands Close Play Area | 40,000 | 40,000 | 0 | 0 | 0 | 0 |
| Oxhey Green Play Area | 10,000 | 10,000 | 0 | 0 | 0 | 0 |
| Goodwood Rec Play Area Improvements | 30,000 | 30,000 | 0 | 0 | 0 | 0 |
| Riverside Recreation Ground | 330,000 | 330,000 | 0 | 0 | 0 | 0 |
| Colne River Project | 1,000,000 | 250,000 | 0 | 250,000 | 250,000 | 250,000 |
| Fern Way Play Area Landscaping | 15,000 | 15,000 | 0 | 0 | 0 | 0 |
| Knutsford Road | 100,000 | 100,000 | 0 | 0 | 0 | 0 |
| Local Park Improvements | 250,000 | 62,500 | 0 | 62,500 | 62,500 | 62,500 |
| Wiggenhall Allotments | 75,000 | 75,000 | 0 | 0 | 0 | 0 |
| Local Nature Reserves | 80,000 | 20,000 | 0 | 20,000 | 20,000 | 20,000 |
| Watford Museum | 76,435 | 2,500 | 0 | 73,935 | 0 | 0 |
| Allotments Green Toilets | 10,000 | 10,000 | 0 | 0 | 0 | 0 |
| Colne Valley Improvments | 60,000 | 20,000 | 1,993 | 20,000 | 20,000 | 0 |
| Oxhey Park | 67,979 | 67,979 | 67,979 | 0 | 0 | 0 |
| King George V Nature Reserve | 5,000 | 5,000 | 5,006 | 0 | 0 | 0 |
| Cow Lane Improvements | 23,000 | 23,000 | 0 | 0 | 0 | 0 |
| Woodside Playing Fd Green Flag | 34,000 | 34,000 | 3,936 | 0 | 0 | 0 |
| Multi Use Games At Meriden | 120,000 | 120,000 | 0 | 0 | 0 | 0 |
| Cassio Park Ph 2 Consultation | 8,000 | 8,000 | 0 | 0 | 0 | 0 |
| Cassiobury Park Signage | 5,860 | 5,860 | 0 | 0 | 0 | 0 |
| Cassiobury Pk Study Facilities | 18,982 | 18,982 | 0 | 0 | 0 | 0 |
| Town Centre Cycle Way | 0 | 0 | (3) | 0 | 0 | 0 |
| Townscheme Enhancements Ph2 | 27,950 | 27,950 | 13,984 | 0 | 0 | 0 |
| Changing Facs Knutsfd Play Fds | 430,588 | 430,588 | 400,091 | 0 | 0 | 0 |
| Westfield \& Rec Knutsford PG | 160,000 | 160,000 | 6,039 | 0 | 0 | 0 |
| Oxhey Village Green | 25,000 | 25,000 | 25,000 | 0 | 0 | 0 |


| Capital Investment Programme Schemes | 4 Year <br> Cost <br> £ | 2011/12 <br> Budget £ | $\begin{gathered} 2011 / 12 \\ \text { As At P6 } \\ £ \end{gathered}$ | 2012/13 <br> Budget £ | $2013 / 14$ <br> Budget £ | $2014 / 15$ <br> Budget £ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Section 106 Schemes (contd.) |  |  |  |  |  |  |
| Stamford Road Playground | 25,000 | 25,000 | 25,000 | 0 | 0 | 0 |
| Aspen Park Drive Playground | 0 | 0 | 0 | 0 | 0 | 0 |
| Norbury Avenue Playground | 18,368 | 18,368 | 18,368 | 0 | 0 | 0 |
| Jellicoe Road Playground | 11,310 | 11,310 | 11,310 | 0 | 0 | 0 |
| Oxhey Park Bridge | 0 | 0 | $(102,000)$ | 0 | 0 | 0 |
| Harwoods Rec Play Area | 145,000 | 0 | 0 | 145,000 | 0 | 0 |
| Central Primary School Play Area | 40,000 | 0 | 0 | 40,000 | 0 | 0 |
| North Watford Playing Fields Area | 51,000 | 0 | 0 | 51,000 | 0 | 0 |
| Himalayan Way Play Area | 100,000 | 0 | 0 | 100,000 | 0 | 0 |
| Jellicoe Road Play Area Improvements | 11,000 | 0 | 0 | 11,000 | 0 | 0 |
| Estcourt Road Improvements | 15,000 | 0 | 0 | 15,000 | 0 | 0 |
| Watford Fields Play Area | 20,000 | 0 | 0 | 20,000 | 0 | 0 |
| East Drive Play Area | 120,000 | 0 | 0 | 120,000 | 0 | 0 |
| Harebreaks Rec Ground Play Area | 121,000 | 0 | 0 | 121,000 | 0 | 0 |
| Waterfields Rec Play Area | 100,000 | 0 | 0 | 100,000 | 0 | 0 |
| Meriden Park Play Area | 100,000 | 0 | 0 | 100,000 | 0 | 0 |
| Callowland Recreation Ground | 460,000 | 0 | 0 | 460,000 | 0 | 0 |
| Oxhey Park | 550,000 | 0 | 0 | 550,000 | 0 | 0 |
| King George V Playing Field | 350,000 | 0 | 0 | 350,000 | 0 | 0 |
| Radlett Road MUGA | 30,000 | 0 | 0 | 30,000 | 0 | 0 |
| Leavesden Green Rec MUGA | 50,000 | 0 | 0 | 50,000 | 0 | 0 |
| North Watford Cemetery | 75,000 | 0 | 0 | 75,000 | 0 | 0 |
| Vicarage Road Cemetery | 75,000 | 0 | 0 | 75,000 | 0 | 0 |
| Cherry Tree Allotments | 33,000 | 0 | 0 | 33,000 | 0 | 0 |
| Skate Park Improvements | 30,000 | 0 | 0 | 0 | 30,000 | 0 |
| Berry Avenue Play Area | 60,000 | 0 | 0 | 0 | 60,000 | 0 |
| Southwold Road Play Area | 50,000 | 0 | 0 | 0 | 50,000 | 0 |
| Ridgehurst Avenue Play Area | 50,000 | 0 | 0 | 0 | 50,000 | 0 |
| Garston Park | 62,000 | 0 | 0 | 0 | 62,000 | 0 |
|  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |
| Total Section 106 Schemes | 6,814,472 | 3,005,037 | 476,703 | 2,872,435 | 604,500 | 332,500 |
|  |  |  |  |  |  |  |
| Total Capital Investment Programme | 29,782,250 | 15,663,675 | 6,352,151 | 9,735,005 | 3,011,070 | 1,372,500 |

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## 2 - Performance Indicators

The following analysis identifies performance on the Councils key 'financial health' and key business indicators.

### 2.1 Treasury Management Performance

The performance of the council's treasury management function for the period ending 30th September 2011 shows an average annualised return on investments of 1.237\% (compared to an estimate of 1.3\%). Interest received as at 30th September 2011 (after allowing for previous year accruals) equates to $£ 329 \mathrm{k}$.

The current estimate of interest returns for 2011/12 is:

## 2011/12

| Best case | $1.4 \%$ |
| :--- | :--- |
| Central case | $1.2 \%$ |
| Worst case | $1.0 \%$ |

Interest base rates (0.5\%) are not now expected to rise until December 2012.

The forecast out-turn for investment interest is $£ 346$ k.

### 2.2 Council Tax and NNDR

For the 6 months ending 30th September 2011, for Council Tax and NNDR collection rates are as follows:

| Council Tax Collection rates | $\mathbf{2 0 0 9 / 1 0}$ <br> $\mathbf{\%}$ | $\mathbf{2 0 1 0 / 1 1}$ <br> $\boldsymbol{\%}$ | $\mathbf{2 0 1 1 / 1 2}$ <br> $\%$ | Target <br> $\%$ |
| :--- | :---: | :---: | :---: | :---: |
| End April | 9.3 | 10.8 | 10.7 | 8.3 |
| End May | 18.3 | 17.8 | 19.7 | 16.6 |
| End June | 27.4 | 27.2 | 28.5 | 24.9 |
| End July | 36.5 | 35.8 | 37.6 | 37.0 |
| End August | 45.4 | 45.0 | 46.5 | 46.0 |
| End September | 54.7 | 54.1 | 55.0 | 55.0 |
| End October | 63.9 | 62.8 |  | 64.0 |
| End November | 73.0 | 71.9 |  | 73.0 |
| End December | 81.7 | 80.4 |  | 82.0 |
| End January | 90.6 | 88.9 |  | 91.0 |
| End February | 94.8 | 92.8 |  | 94.0 |
| End March | 96.7 | 95.3 |  | 96.0 |


| NNDR Collection rates | $\mathbf{2 0 0 9 / 1 0}$ <br> $\mathbf{\%}$ | $\mathbf{2 0 1 0 / 1 1}$ <br> $\%$ | $\mathbf{2 0 1 1 / 1 2}$ <br> $\%$ | Target <br> $\%$ |
| :--- | :---: | :---: | :---: | :---: |
| End April | 10.3 | 9.6 | 13.7 | 10.9 |
| End May | 20.7 | 17.2 | 23.5 | 21.0 |
| End June | 30.2 | 27.2 | 33.4 | 30.5 |
| End July | 39.7 | 37.2 | 41.6 | 40.0 |
| End August | 48.3 | 51.7 | 50.5 | 50.0 |
| End September | 58.5 | 57.9 | 60.2 | 60.0 |
| End October | 67.7 | 68.9 |  | 70.0 |
| End November | 77.0 | 80.2 |  | 80.0 |
| End December | 87.2 | 87.2 |  | 89.5 |
| End January | 94.2 | 93.5 |  | 96.0 |
| End February | 94.5 | 95.7 |  | 97.0 |
| End March | 95.9 | 96.3 |  | 98.0 |

The improved collection rates in 2011/2012 are very encouraging and reflect an improved recovery performance from the Revenues Division.
$67 \%$ of council tax is paid by direct debit which is the cheapest and most reliable form of collection.

### 2.3 Creditor Payment Monitoring

For 2011/12, and in particular the month of September 2011, the Council paid 91.79\% of undisputed invoices within 30 days (against an Audit Commission target of 100\%)

The number of payments made by BACS for September is currently $85.54 \%$ (cumulative figure is $85 \%$ ) against a target of $90 \%$.

Creditor Payment Monitoring Statistics By Service Area

|  | Total <br> Undisputed <br> Invoices | Late <br> Payments | Payments <br> On Time | \% <br> Payments <br> On Time <br> (This Month) | \% <br> Payments <br> On Time <br> (Yr to date) |
| :--- | ---: | ---: | ---: | ---: | ---: |
|  |  |  |  |  |  |
| Corporate Services | 28 | 1 | 27 | 96.43 | 98.03 |
| Community Services | 85 | 2 | 83 | 97.65 | 96.72 |
| Environmental Services | 240 | 6 | 234 | 97.50 | 98.82 |
| Planning | 22 | 0 | 22 | 100.00 | 95.27 |
| Corporate Management | 7 | 1 | 6 | 85.71 | 96.97 |
| Legal and Property | 142 | 29 | 113 | 79.58 | 81.71 |
| Shared Services | 97 | 12 | 85 | 87.63 | 85.46 |
|  |  |  |  |  |  |
| Total | 621 | 51 | 570 | 91.79 | 92.49 |

Cumulative Percentages of Payments Made On Time

|  | 2009/10 | 2010/11 | 2011/12 |
| :--- | :---: | :---: | :---: |
| April | N/A | N/A | 98.45 |
| May | 98.15 | 63.77 | 95.11 |
| June | 96.59 | 69.79 | 93.27 |
| July | 96.07 | 71.77 | 93.23 |
| August | 95.35 | 74.62 | 92.63 |
| September | 94.06 | 81.59 | 92.49 |
| October | 93.58 | 84.61 |  |
| November | 93.60 | 86.45 |  |
| December | 93.23 | 87.59 |  |
| January | 92.40 | 87.91 |  |
| February | 92.03 | 87.94 |  |
| March | 92.22 | 89.16 |  |

The April figure has not been reported separately in past years so a historic comparison is not possible.

As can be seen above, the cumulative position at the end of September 2011 indicates $92.49 \%$ of invoices were paid within 30 days.

## 2.4 <br> Debtors

A summary of debtors raised / paid is shown in the table below.

## General Debtor Invoices Raised to the end of September 2011

| Invoices Raised from 1st April 2011 to 30th September 2011 |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Service Area | No. <br> Invoices | Total Raised £ | Collected £ | Outstanding |  |
|  |  |  |  | £ | \% |
| Corporate Services | 21 | 47,672 | 47,192 | 480 | 1.01 |
| Community Services | 152 | 352,447 | 337,904 | 14,543 | 4.13 |
| Environmental Services | 1,524 | 747,558 | 624,526 | 123,032 | 16.46 |
| Planning | 129 | 345,856 | 232,362 | 113,493 | 32.82 |
| Corporate Management | 16 | 4,942 | 3,046 | 1,896 | 38.37 |
| Legal and Property | 3,612 | 6,882,439 | 5,441,852 | 1,440,586 | 20.93 |
| Human Resources | 3 | 894 | 326 | 567 | 63.47 |
| Housing | 72 | 11,629 | 5,479 | 6,150 | 52.88 |
| Finance | 109 | 1,157,464 | 1,139,158 | 18,305 | 1.58 |
| ICT | 1 | 1,163 | 1,163 | - | 0.00 |
| Revenues \& Benefits | 449 | 16,860 | 5,164 | 11,697 | 69.37 |
| Total | 6,088 | 9,568,922 | 7,838,173 | 1,730,749 | 18.09 |

Of the outstanding debt of $£ 1,730,749$ the amount between 0 to 3 months old is £1,406,027 (81\%)

### 2.5 Key Business Indicators

Monthly indicators at the end of September 2011 (Period 6):

Occupancy rates at Market
Occupancy rates-Commercial
Repair \& Maintenance Programme
Procurement Efficiencies

Capital Programme

61\% (target 75\%)
98\% (target 99\%)
15.0\% underspent

On target (only £50k assumed for the year)

Figures included on agenda

| Capital Programme Section 106 | Figures included on agenda |
| :--- | :--- |
| Internal Audit Plan - productive days | $3.7 \%$ over achieved |
| Average time to process housing benefits | 44.52 days (against a target of <br> 30 days). |
| Average time for change of circumstances | 41.36 days (against a target of <br> 20 days) |
| Sickness Levels | 4.29 days at end of September <br> $2011(3.30$ days is profiled |
| Starget) |  |$\quad$| $95.6 \%$ (against a target of 100\%) |
| :--- |

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